

A LEVEL BUSINESS - WORKSHEET

NATURE OF OPERATIONS

Name: _____ Class: _____ Date: _____

Instructions: Answer each 3-mark question using one clear point and a developed business effect/consequence. Three writing lines are provided for each answer.

1. Explain one reason why operations management is important to a business. [3]

2. Explain one way in which training employees can improve operations. [3]

3. Explain one way in which operations management can add value. [3]

4. Explain one way in which increasing productivity can improve competitiveness. [3]

5. Explain one benefit to a business of increasing labour productivity. [3]

6. Explain one difference between efficiency and effectiveness. [3]

7. Explain one advantage of job production. [3]

8. Explain one disadvantage of batch production. [3]

9. Explain one advantage of flow production. [3]

10. Explain one advantage of mass customisation. [3]

Omer Altaf

A LEVEL BUSINESS - WORKSHEET

CAPACITY UTILISATION

Name: _____ Class: _____ Date: _____

Instructions: Answer each 3-mark question using one clear point and a developed business effect/consequence. Three writing lines are provided for each answer.

1. Explain one reason why capacity utilisation is important to a business. [3]

2. Explain one benefit of operating at a high rate of capacity utilisation. [3]

3. Explain one reason why a business may not want to operate at 100% capacity for a long period. [3]

4. Explain one problem employees may experience when a business operates at full capacity. [3]

5. Explain one reason why a business may deliberately keep some spare capacity. [3]

6. Explain one reason why low capacity utilisation can increase unit fixed costs. [3]

7. Explain one possible cause of short-term excess capacity. [3]

8. Explain one advantage of rationalisation when there is long-term excess capacity. [3]

9. Explain one advantage of using subcontractors to deal with a capacity shortage. [3]

10. Explain one reason why failing to expand capacity in a growing market could harm a business. [3]

Omer Altaf

A LEVEL BUSINESS - UNIT 4: OPERATIONS MANAGEMENT

MANAGING INVENTORY & JUST-IN-TIME (JIT)

Name: _____ Class: _____ Date: _____

Instructions: Answer each 3-mark question using one clear point and a developed business effect/consequence. Three writing lines are provided for each answer.

1. Explain one reason why a manufacturing business may hold inventories of raw materials and components. [3]

2. Explain one cost to a business of holding high levels of inventory. [3]

3. Explain one benefit to a business of holding inventory. [3]

4. Explain one reason why a business may hold buffer inventories. [3]

5. Explain one reason why a long lead time may increase the re-order inventory level. [3]

6. Explain one benefit of effective supply chain management to a business. [3]

7. Explain one advantage of using just-in-time (JIT) inventory management. [3]

8. Explain one disadvantage of using just-in-time (JIT) inventory management. [3]

9. Explain one reason why excellent supplier relationships are important for JIT to operate successfully. [3]

10. Explain one reason why accurate demand forecasts are important for JIT to operate successfully. [3]

Omer Altaf